Shop Owner
DevOps
Developer
Checklist
Get in Control
Case: Condoom-Anoniem

Magento
eCommerce Platform for Growth

Business metrics voor iedereen

UTRECHT NL

Meet Magento™

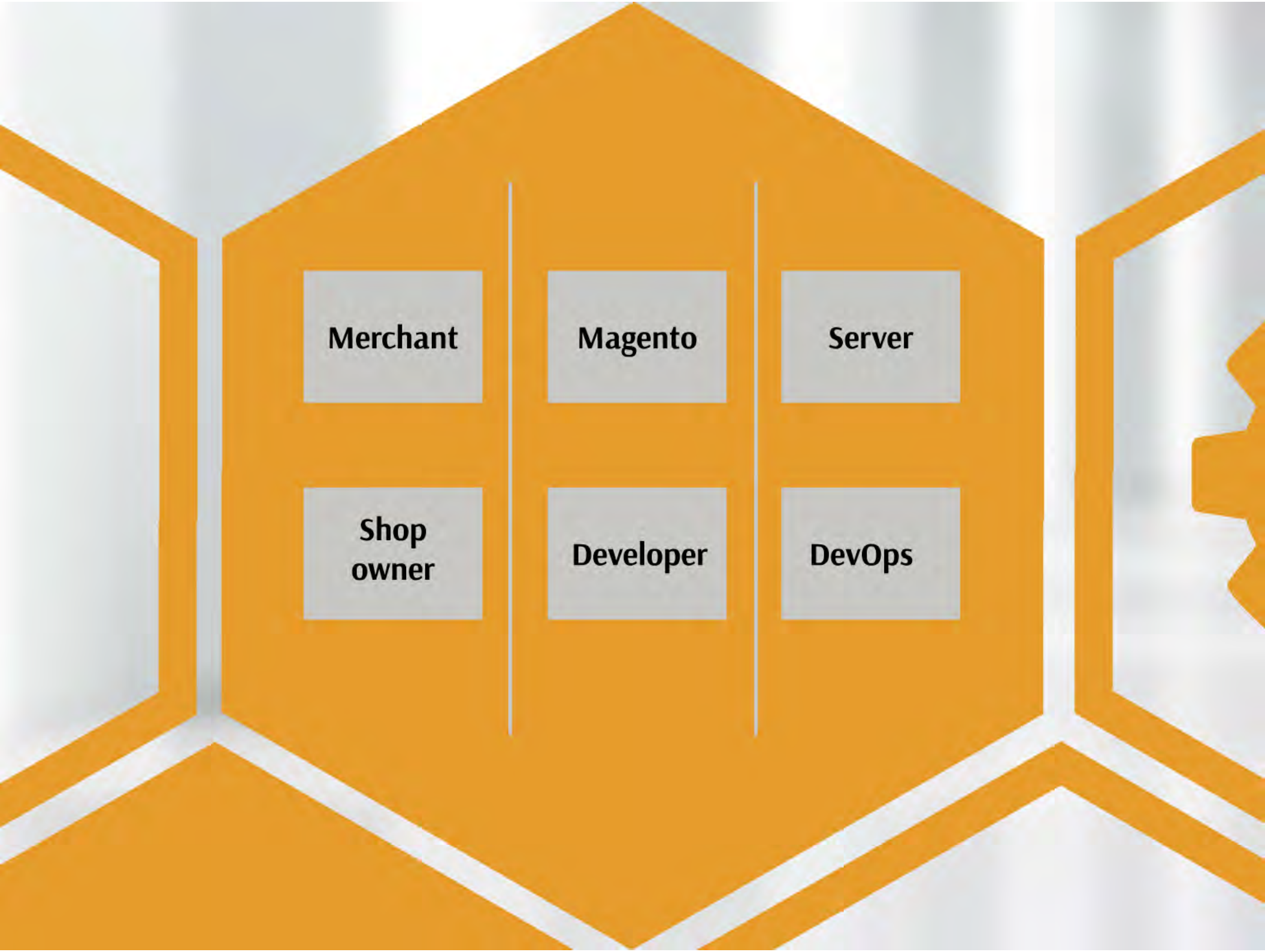
#mm16nl

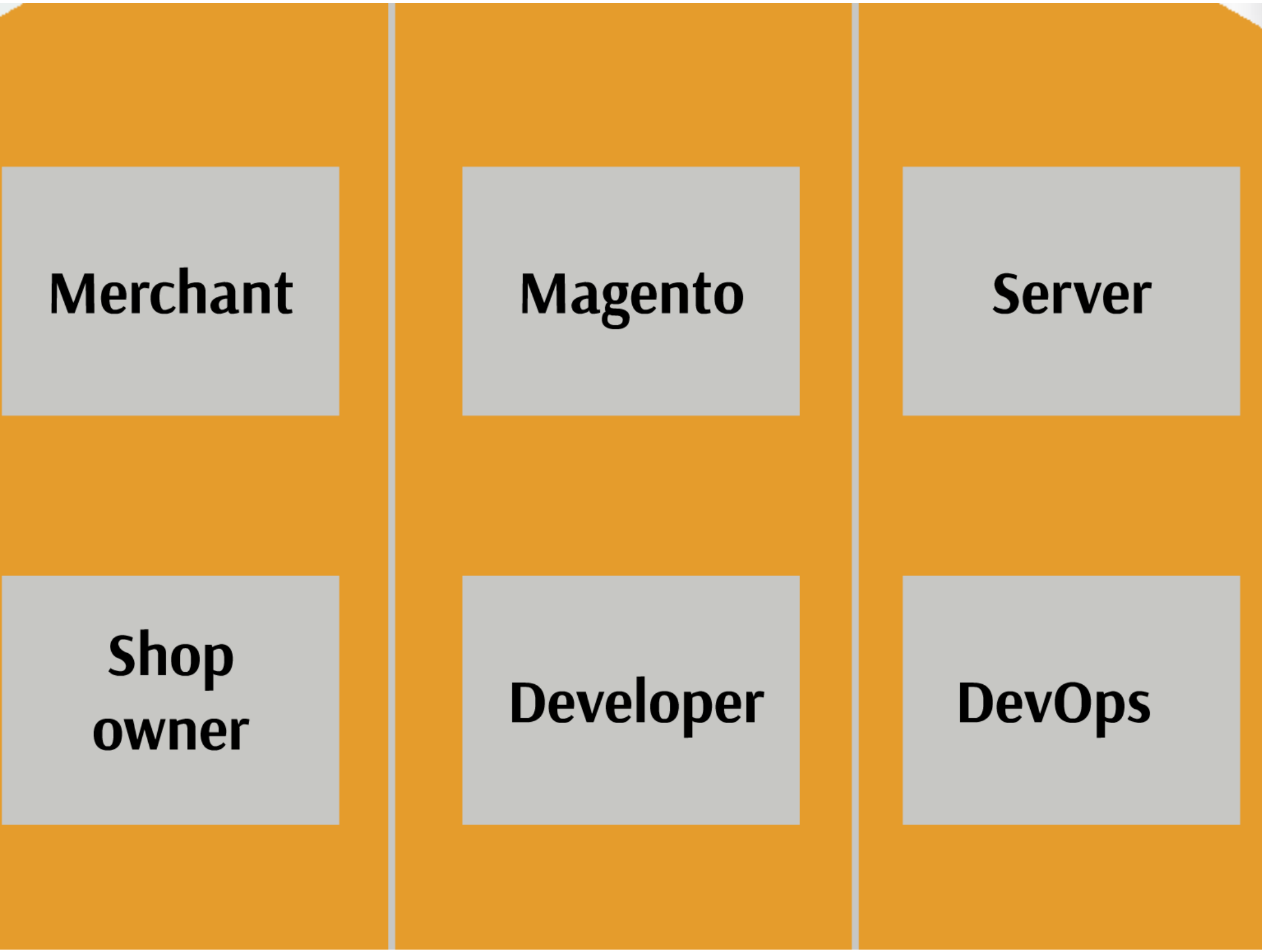
COSCALE

SupportDesk

Shop Owner
DevOps
Developer
Checklist
Get in Control
Case: Condoom-Anoniem

Magento
eCommerce Platform for Growth


Merchant
Magento
Server
Shop owner
Developer
DevOps


Merchant
Magento
Server
Shop owner
Developer
DevOps

Shop Owner

- Realtime insights
- Daily/weekly/monthly reporting(KPI's, high level)
- Error reporting realtime
- KPI's on most viewed pages

Developer

- PHP insights/profile/trace
- Realtime alerts
- Db insight/slow queries monitoring
- Redis/FPM/Opcache monitoring
- Create custom triggers
- Mobile vs. Desktop
- DOM/CSSDOM/Latency etc... insights

DevOps

- CPU/Disk/Network insights realtime
- Alerts Thresholds CPU/Disk/Network
- Apache/Nginx/Redis/MySql monitoring

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Keep in mind that
the shopper
is the only one suffering
Magento
eCommerce Platform for Growth

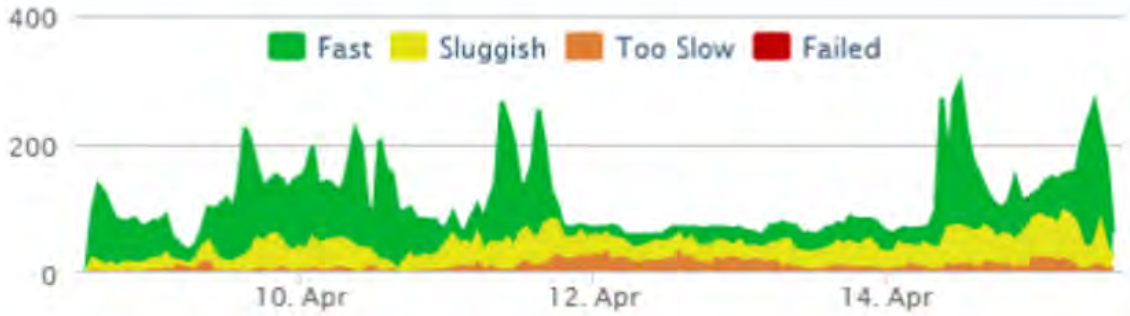
DevOps

Performance Graphs

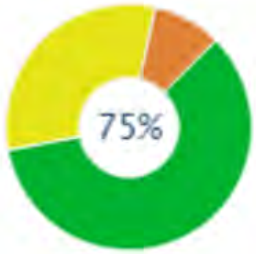
Performance for OpsManager Dashboard: HeartBeat.Index

Last Week

User Satisfaction (Requests per minute)

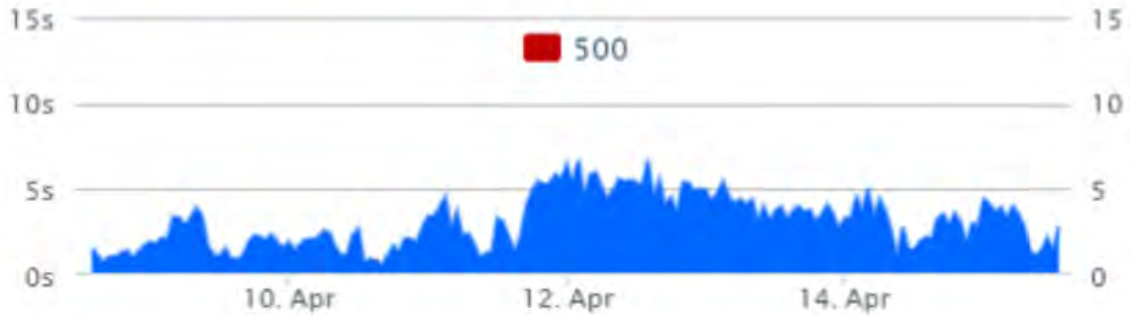


Satisfaction Score

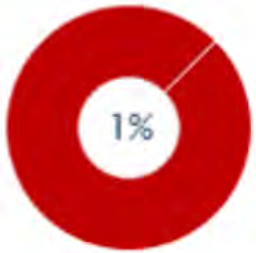


Speed	
Fast	11,078
Sluggish	5,838
Too Slow	1,675
Failed	2

Avg Load Time and Errors

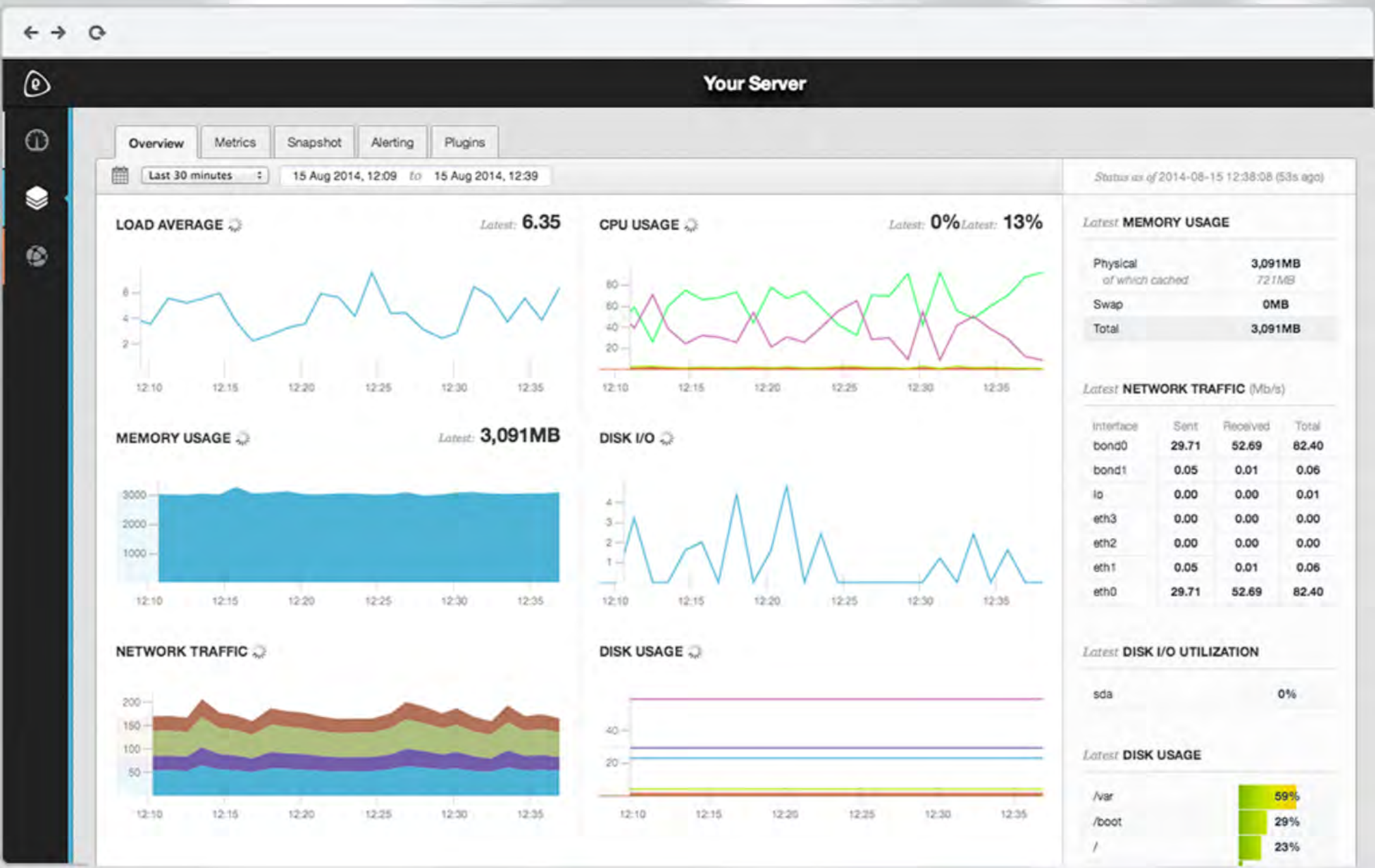


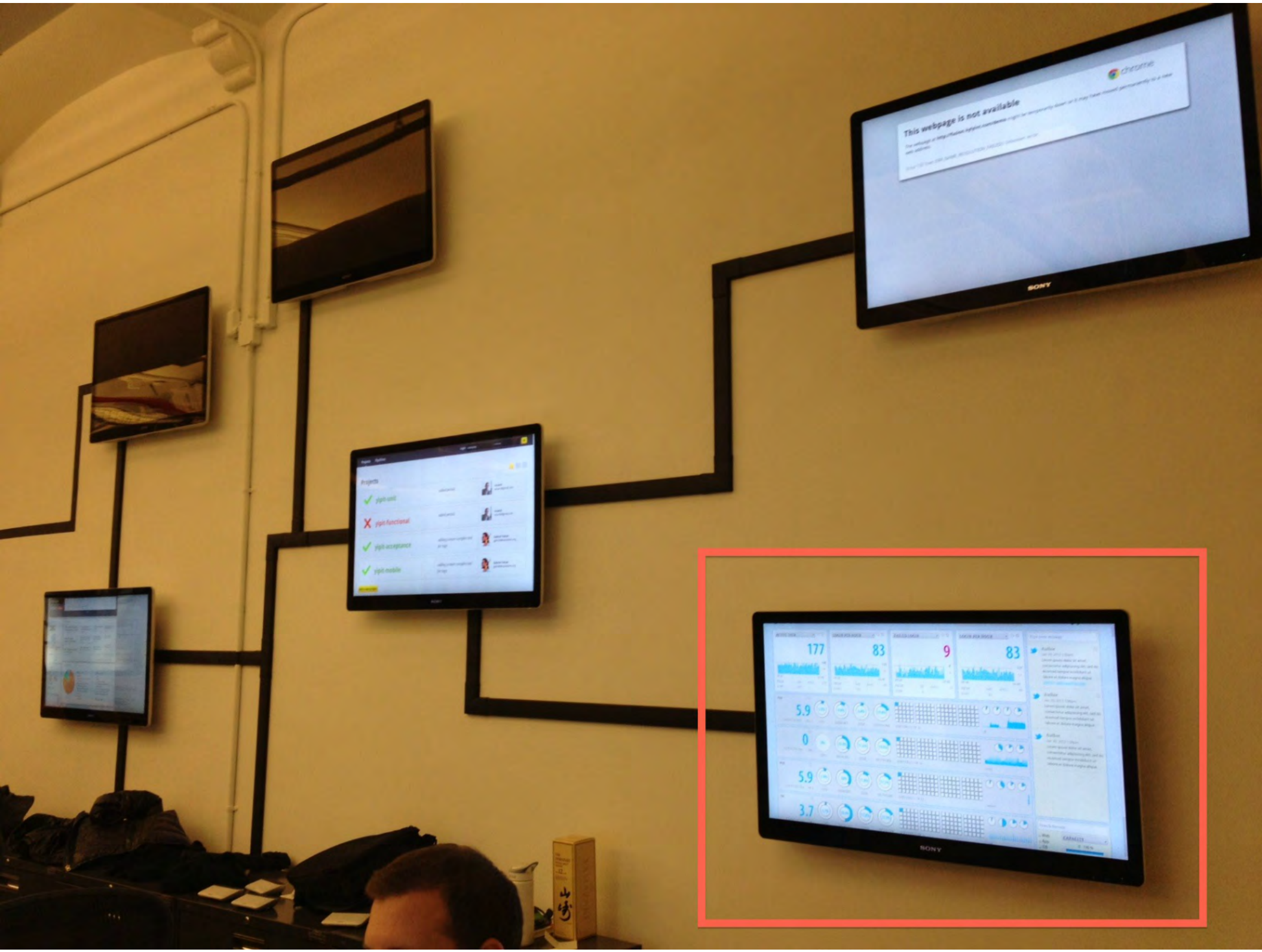
Error Rate & Status Codes



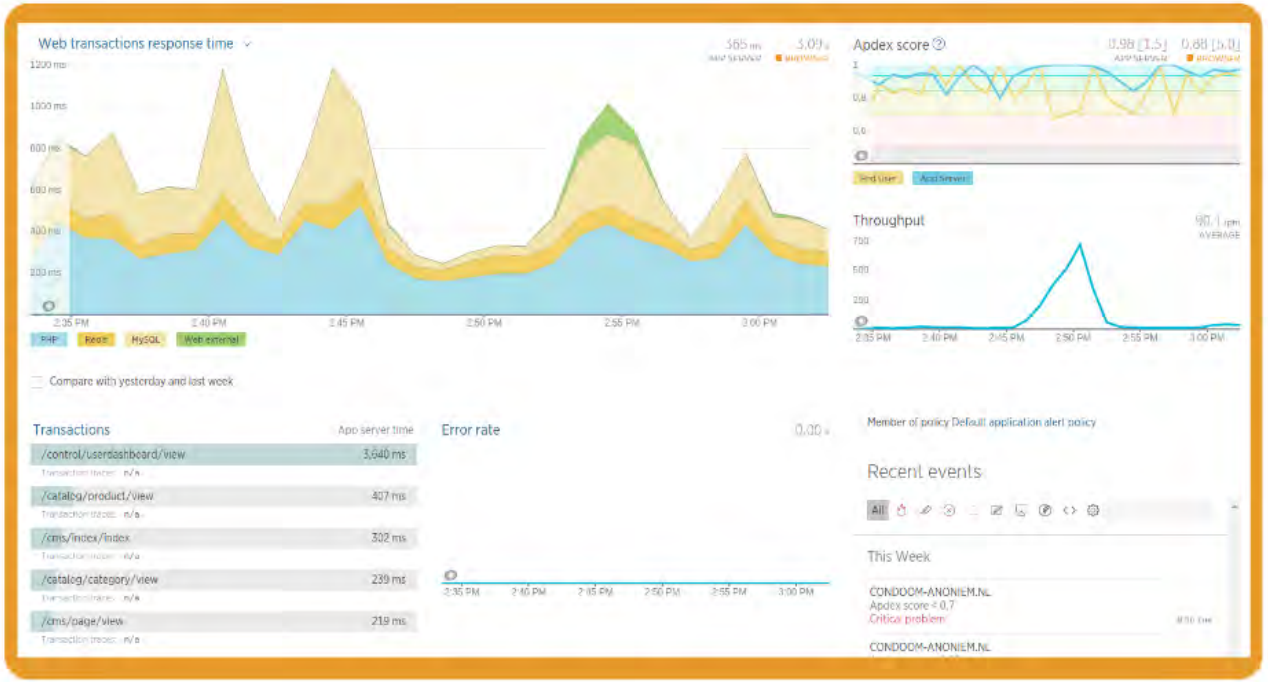
Status Code	
500	2.0

Last	Error	
4 days ago	No error type: None None	S1
4 days	CryptographicException: Error occurred during a cryptographic operation. System.Web.Security.Cryptography.HomogenizingCryptoServiceWrapper.HomogenizeErrors(System.Func`2[System.Byte[],System.E	S1

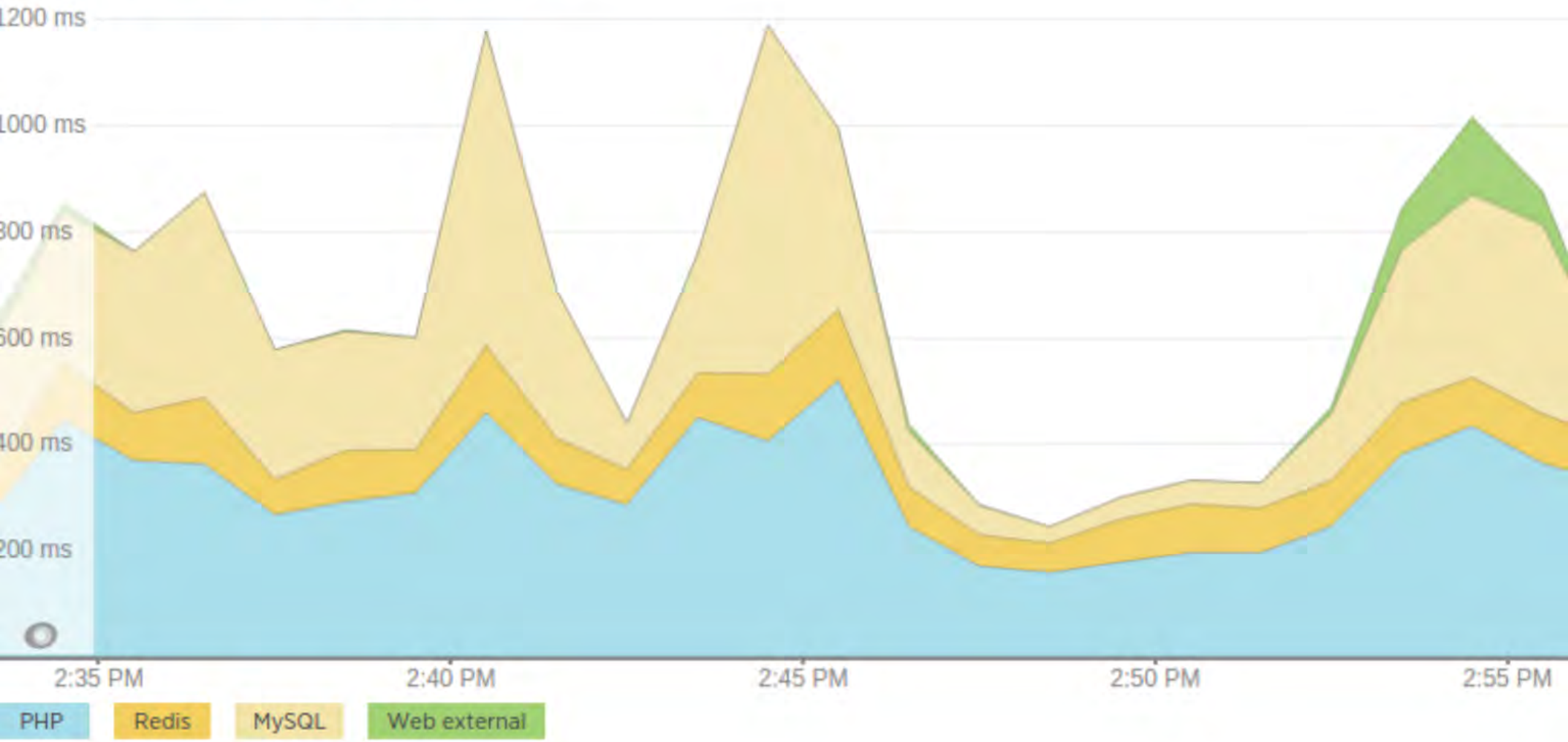

Your Server
Overview
Metrics
Snapshot
Alerting
Plugins
Last 30 minutes
15 Aug 2014, 12:09 to 15 Aug 2014, 12:39
Status as of 2014-08-15 12:38:08 (53s ago)
LOAD AVERAGE
Latest: 6.35
CPU USAGE
Latest: 0% Latest: 13%
MEMORY USAGE
Latest: 3,091MB
DISK I/O
NETWORK TRAFFIC
DISK USAGE
Latest MEMORY USAGE
Physical 3,091MB
of which cached 721MB
Swap 0MB
Total 3,091MB
Latest NETWORK TRAFFIC (Mb/s)
Interface Sent Received Total
bond0 29.71 52.69 82.40
bond1 0.05 0.01 0.06
lo 0.00 0.00 0.01
eth3 0.00 0.00 0.00
eth2 0.00 0.00 0.00
eth1 0.05 0.01 0.06
eth0 29.71 52.69 82.40
Latest DISK I/O UTILIZATION
sda 0%
Latest DISK USAGE
/var 59%
/boot 29%
/ 23%


This webpage is not available
chrome
SONY
Projects
yiga-unit
yiga-functional
yiga-acceptance
yiga-mobile
177
83
9
83
5.9
0
5.9
3.7
SONY

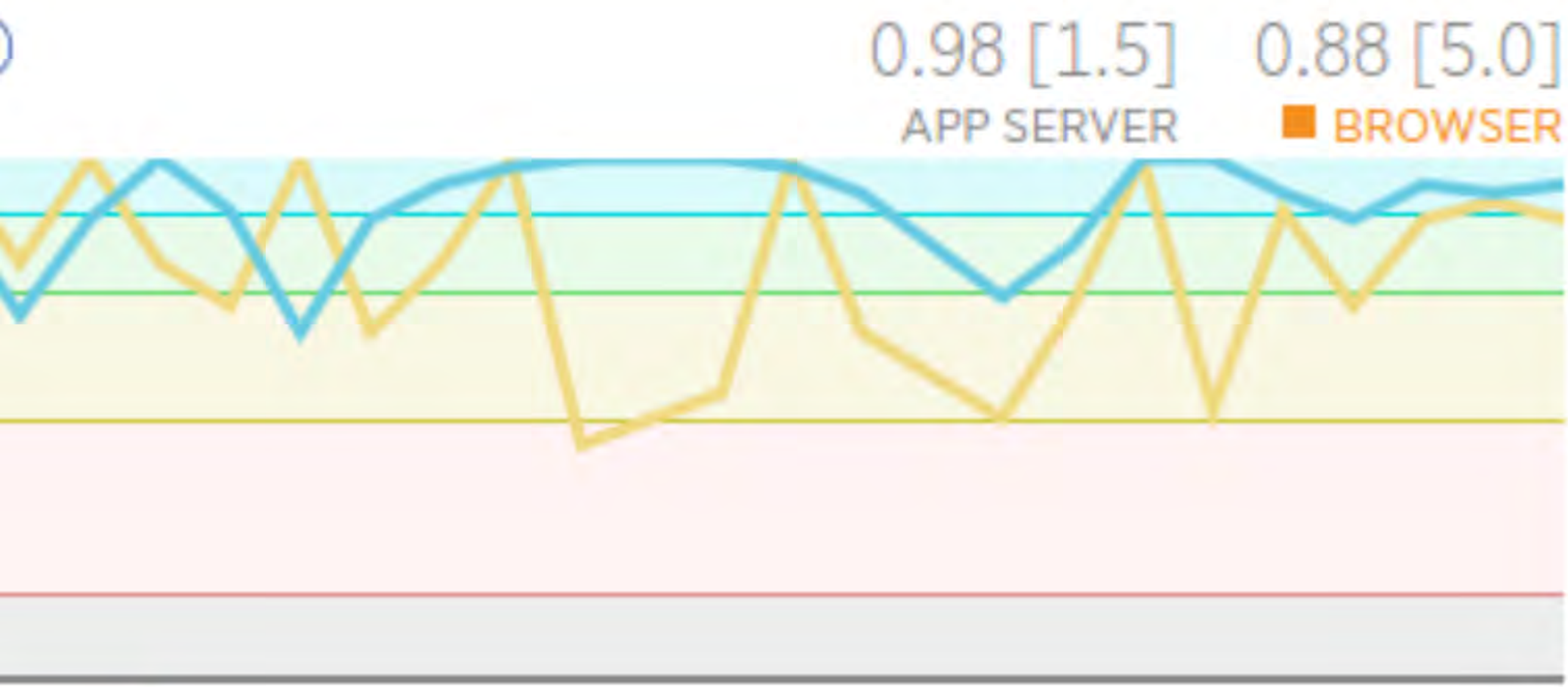
Developer


Web transactions response time
Apdex score
Throughput
Compare with yesterday and last week
Transactions
App server time
/control/userdashboard/view
3,640 ms
/catalog/product/view
407 ms
/cms/index/index
302 ms
/catalog/category/view
239 ms
/cms/page/view
219 ms
Error rate
Member of policy Default application alert policy
Recent events
This Week
CONDOOM-ANONIEM.NL
Apdex score < 0.7
Critical problem
CONDOOM-ANONIEM.NL

Web transactions response time

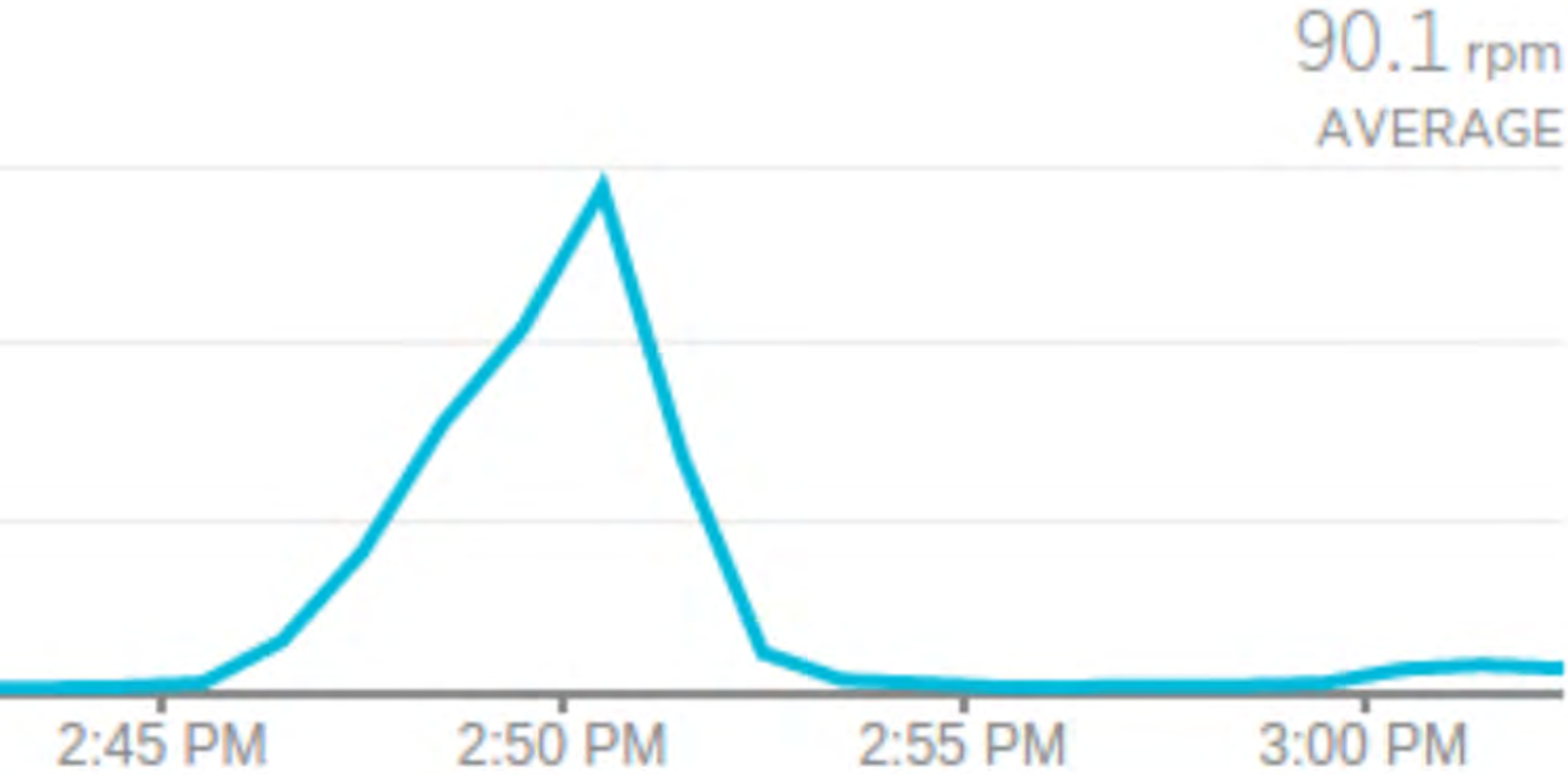


Compare with yesterday and last week



Server

90.1 rpm


90.1 rpm
AVERAGE
2:45 PM
2:50 PM
2:55 PM
3:00 PM

Compare with yesterday and last week

Transactions

	App server time
/control/userdashboard/view	3,640 ms
Transaction traces: n/a	
/catalog/product/view	407 ms
Transaction traces: n/a	
/cms/index/index	302 ms
Transaction traces: n/a	
/catalog/category/view	239 ms
Transaction traces: n/a	
/cms/page/view	219 ms
Transaction traces: n/a	

Shop Owner

Get in Control

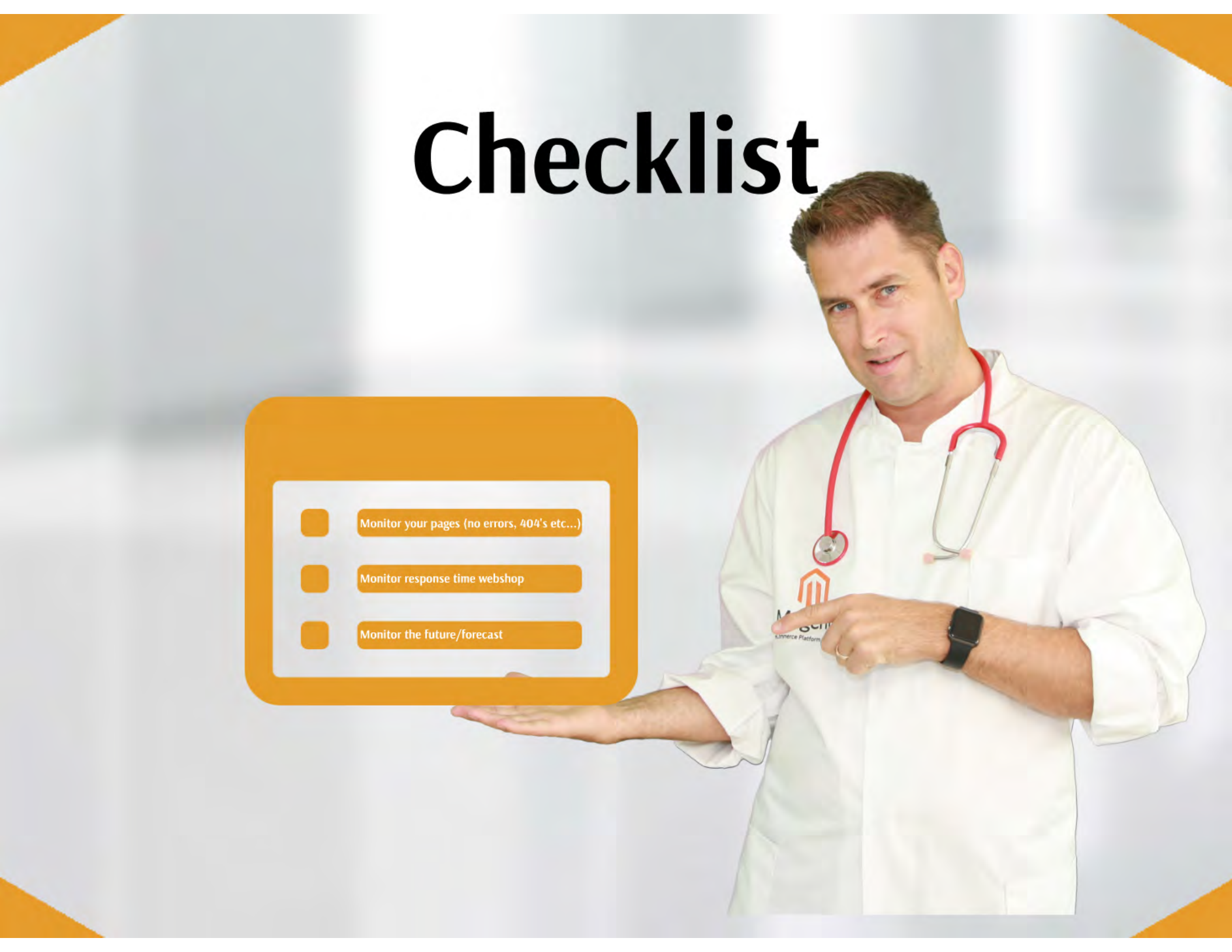
Sales overview

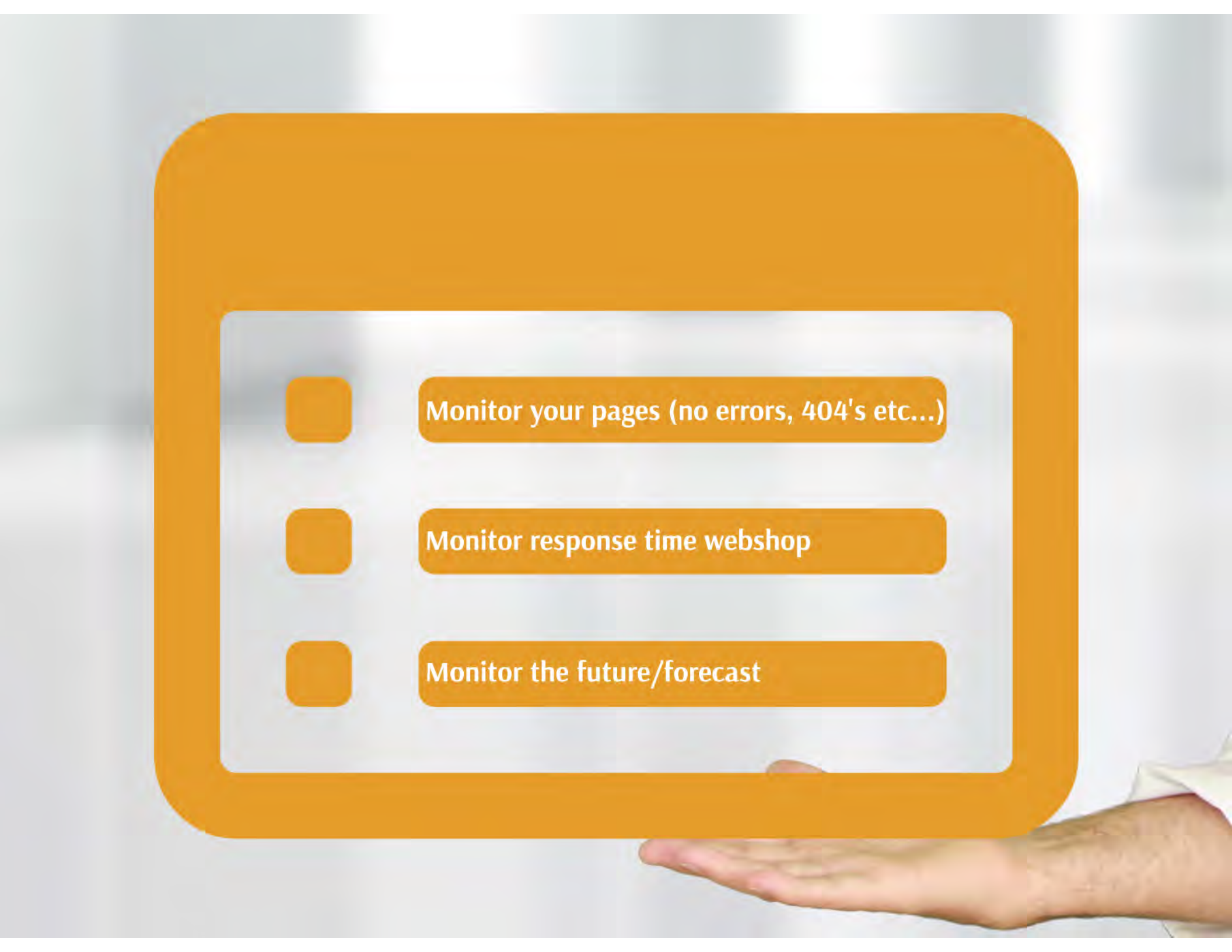
Most Popular pages
Worst viewed pages

Loadtimes

User Experience

Checklist


Monitor your pages (no errors, 404's etc...)
Monitor response time webshop
Monitor the future/forecast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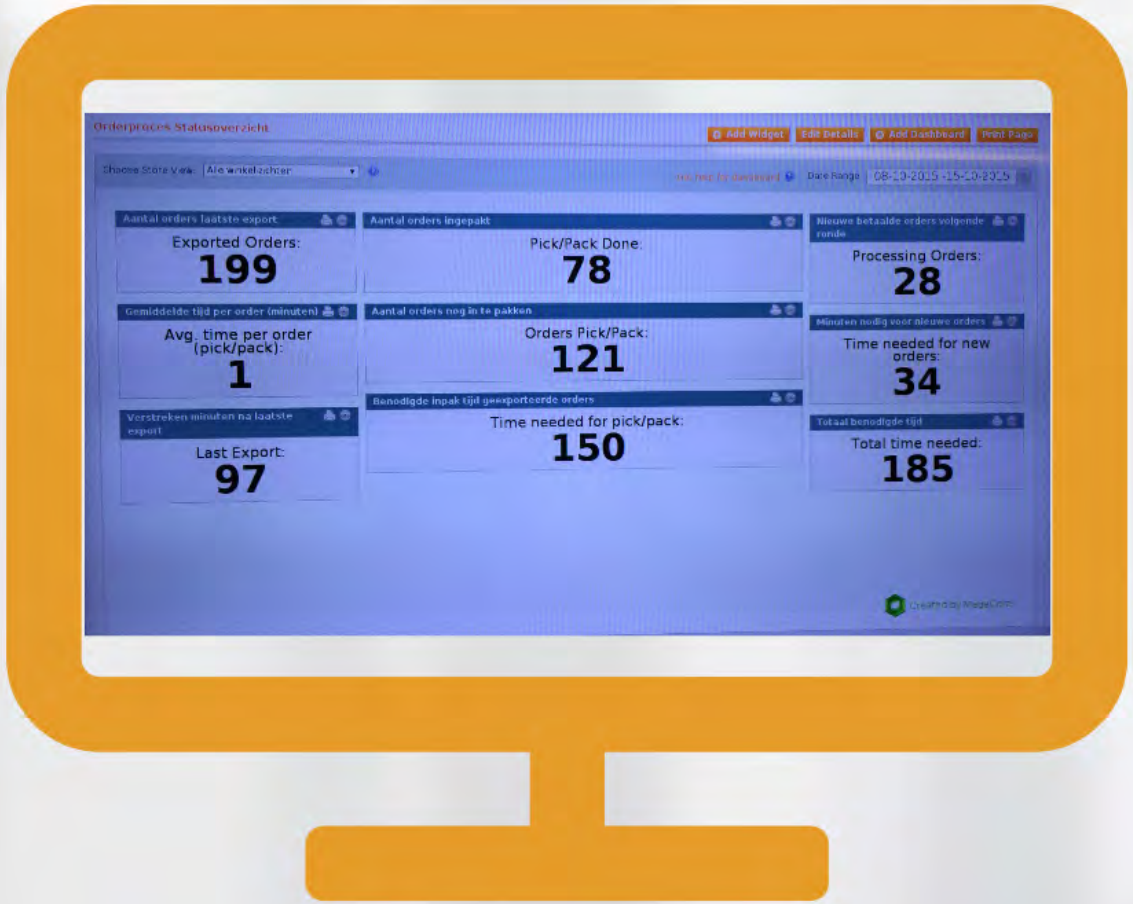
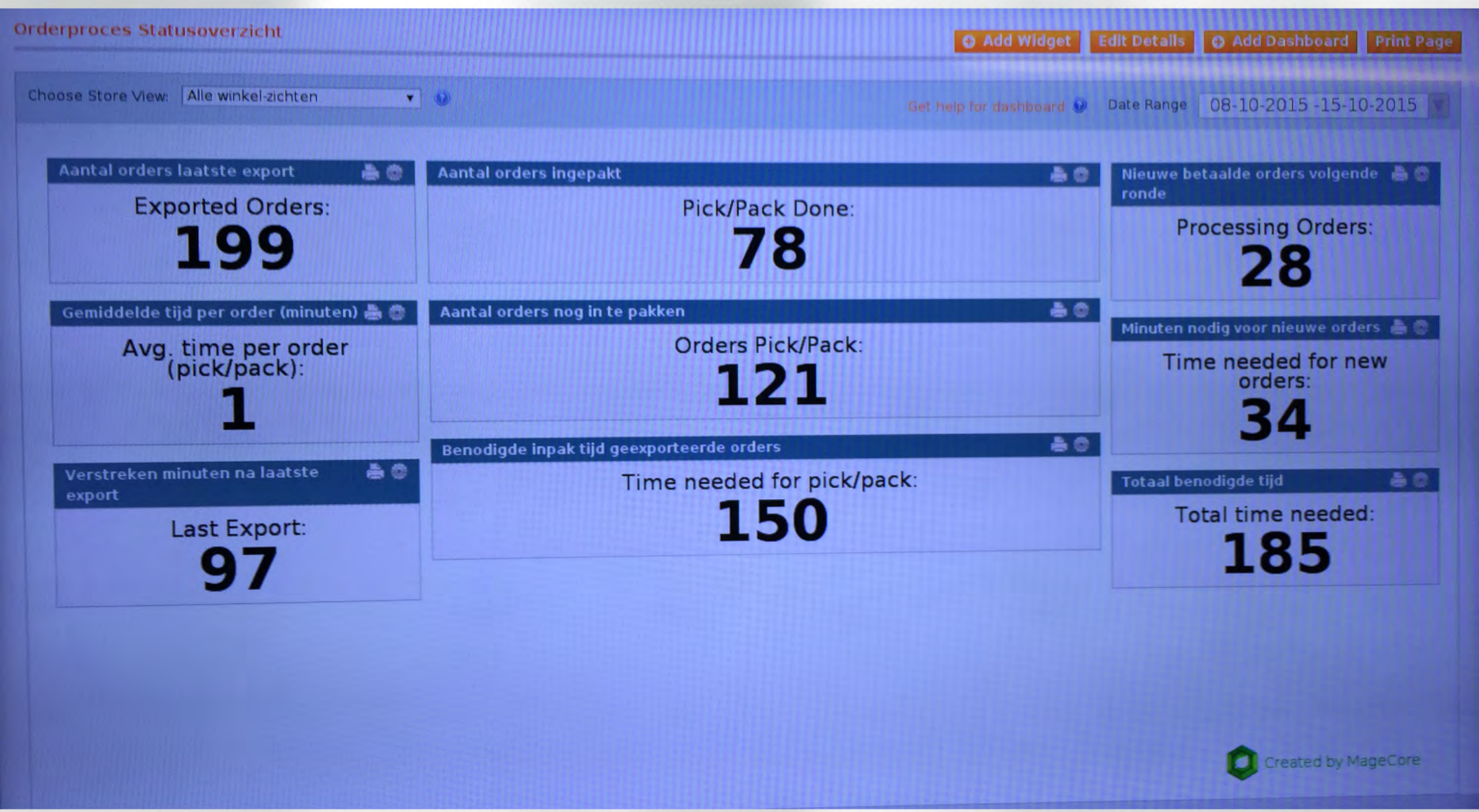
Case: Condoom-Anoniem



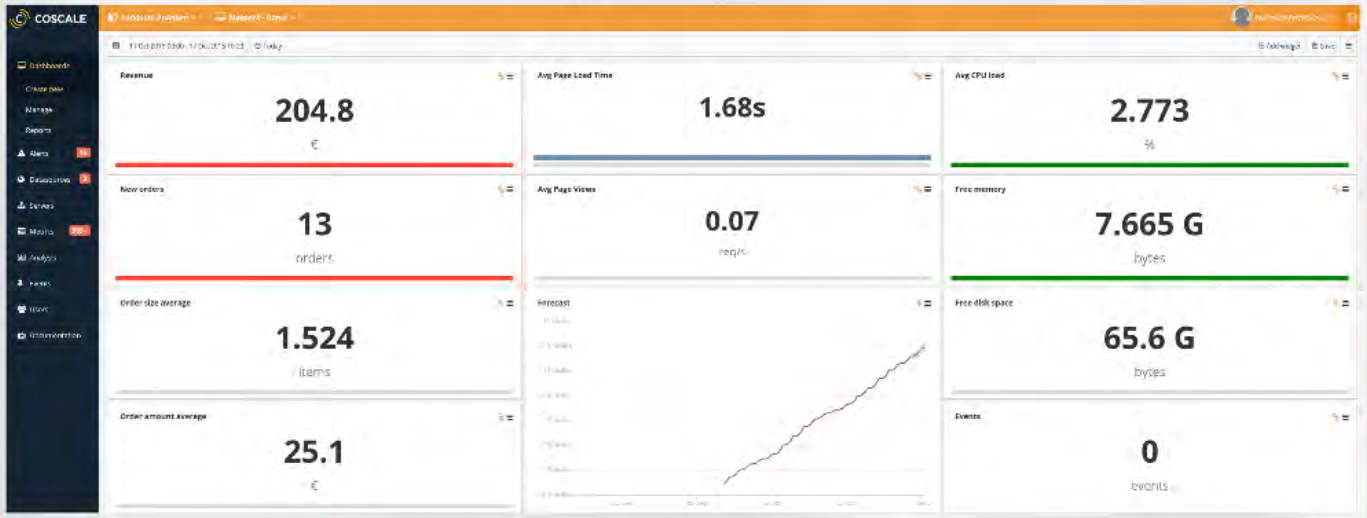
COSCALE SupportDesk


Orderproces Statusoverzicht
Add Widget
Edit Details
Add Dashboard
Print Page
Choose Store View:
Alle winkel-zichten
Get help for dashboard
Date Range
08-10-2015 -15-10-2015
Aantal orders laatste export
Exported Orders:
199
Aantal orders ingepakt
Pick/Pack Done:
78
Nieuwe betaalde orders volgende ronde
Processing Orders:
28
Gemiddelde tijd per order (minuten)
Avg. time per order (pick/pack):
1
Aantal orders nog in te pakken
Orders Pick/Pack:
121
Minuten nodig voor nieuwe orders
Time needed for new orders:
34
Verstreken minuten na laatste export
Last Export:
97
Benodigde inpak tijd geexporteerde orders
Time needed for pick/pack:
150
Totaal benodigde tijd
Total time needed:
185
Created by MageCore

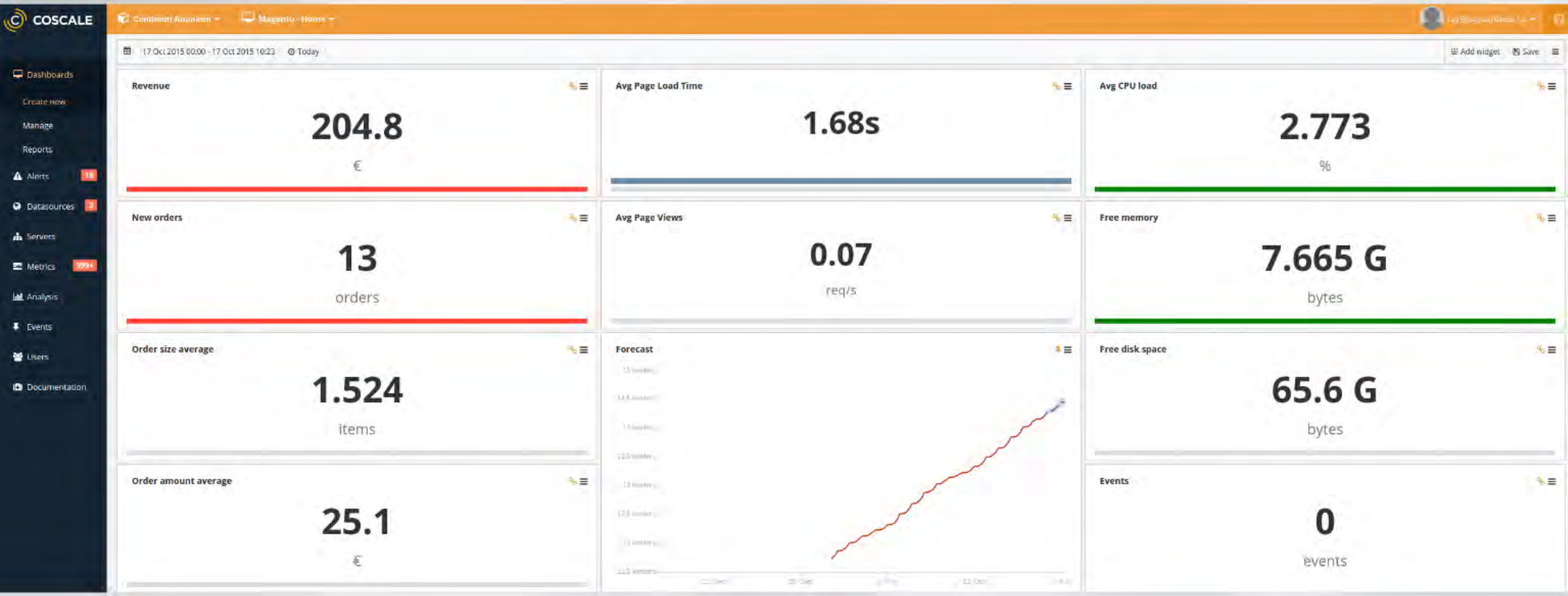
COSCALE

SupportDesk

Shop owner


COSCALE
Revenue
204.8
€
Avg Page Load Time
1.68s
Avg CPU load
2.773
%
New orders
13
orders
Avg Page Views
0.07
reqs
Free memory
7.665 G
bytes
Order size average
1.524
items
Forecast
Free disk space
65.6 G
bytes
Order amount average
25.1
€
Events
0
events

Shop owner


COSCALE
Dashboards
Create new
Manage
Reports
Alerts
Datasources
Servers
Metrics
Analysis
Events
Users
Documentation
17 Oct 2015 00:00 - 17 Oct 2015 10:23
Today
Add widget
Save
Revenue
204.8
€
Avg Page Load Time
1.68s
Avg CPU load
2.773
%
New orders
13
orders
Avg Page Views
0.07
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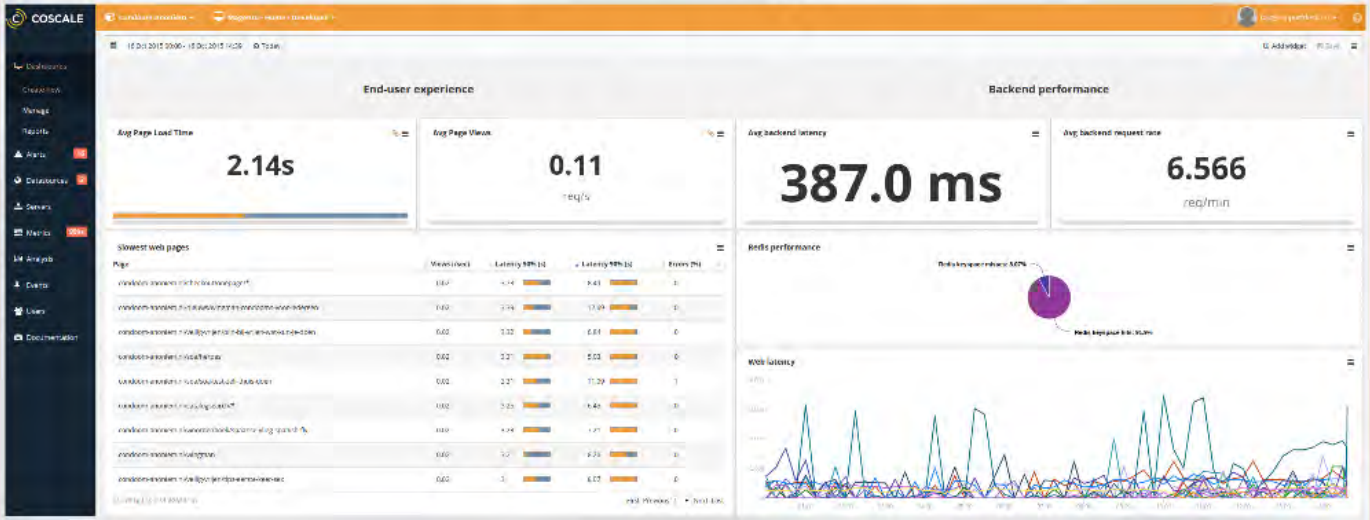
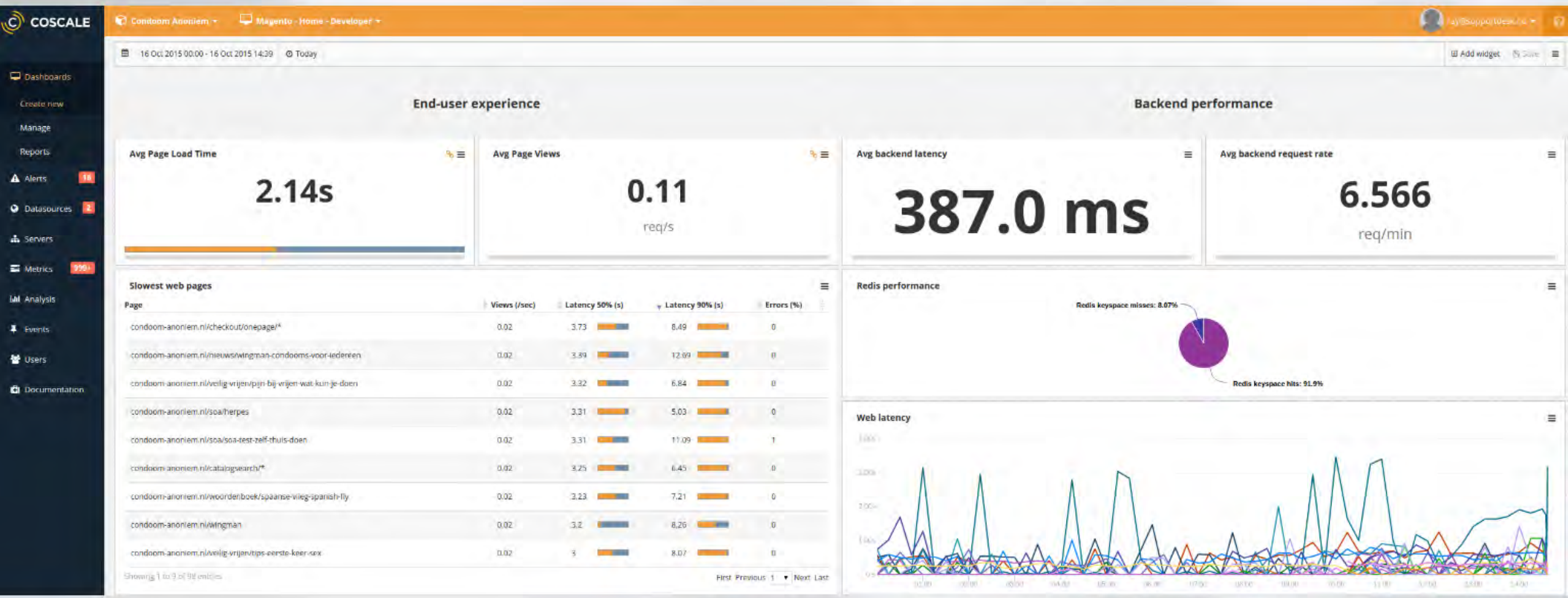
0
events

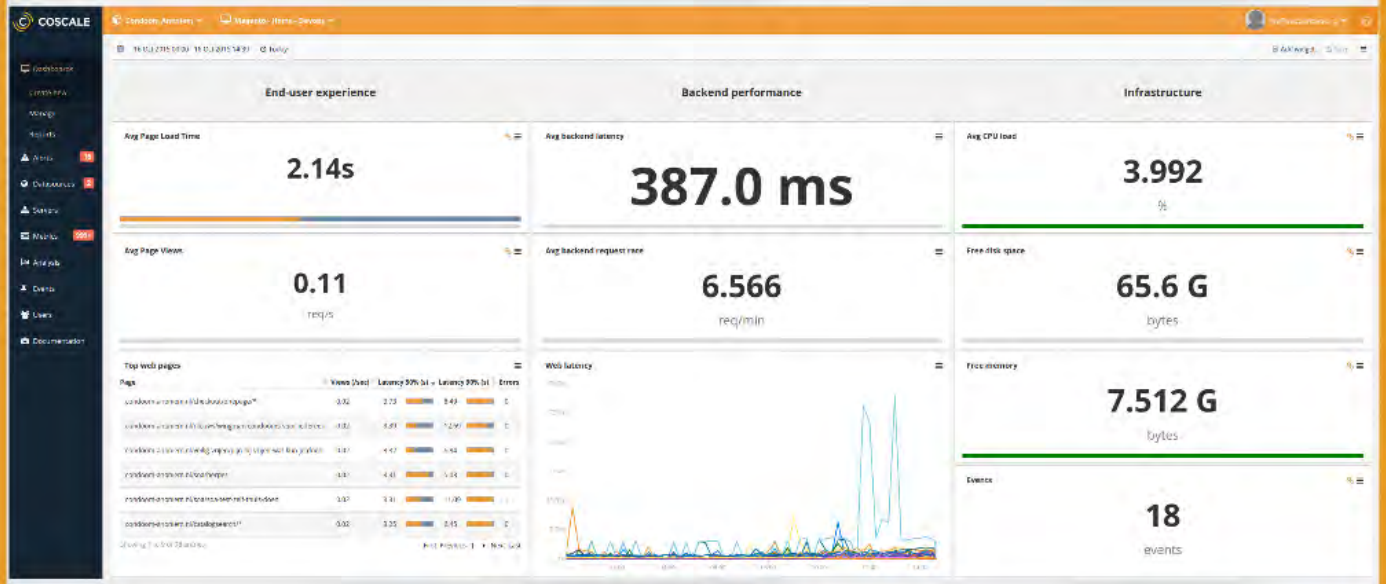
Developer


COSCALE
End-user experience
Backend performance
Avg Page Load Time
2.14s
Avg Page Views
0.11
req/s
Avg backend latency
387.0 ms
Avg backend request rate
6.566
req/min
Slowest web pages
Redis performance
Web latency

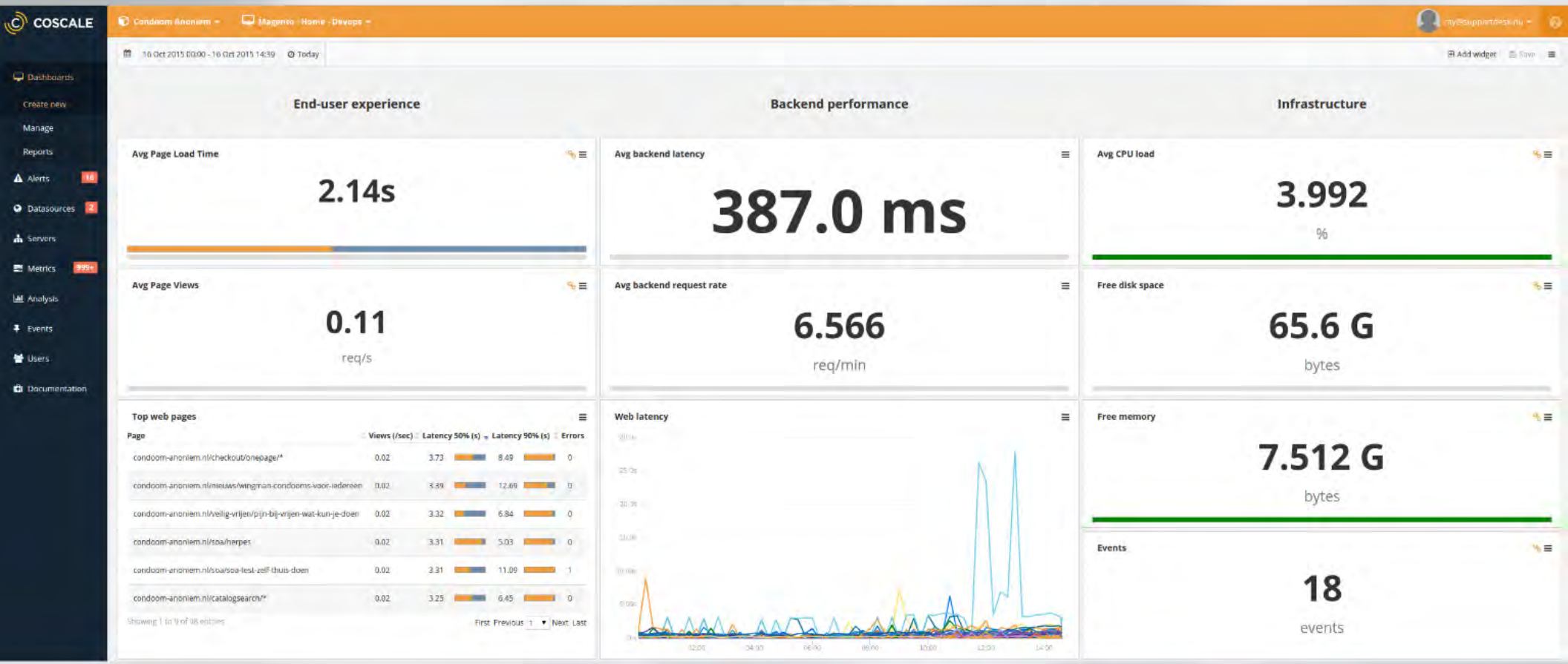
Developer


COSCALE
Condoom Anoniem
Magento - Home - Developer
16 Oct 2015 00:00 - 16 Oct 2015 14:39
Today
Add widget
Dashboards
Create new
Manage
Reports
Alerts
Datasources
Servers
Metrics
Analysis
Events
Users
Documentation
End-user experience
Backend performance
Avg Page Load Time
2.14s
Avg Page Views
0.11
req/s
Avg backend latency
387.0 ms
Avg backend request rate
6.566
req/min
Slowest web pages
Page
Views (/sec)
Latency 50% (s)
Latency 90% (s)
Errors (%)
condoom-anoniem.nl/checkout/onepage/*
condoom-anoniem.nl/nieuws/wingman-condooms-voor-iedereen
condoom-anoniem.nl/veilig-vrijen/pijn-bij-vrijen-wat-kun-je-doen
condoom-anoniem.nl/soa/herpes
condoom-anoniem.nl/soa/soa-test-zelf-thuis-doen
condoom-anoniem.nl/catalogsearch/*
condoom-anoniem.nl/woordenboek/spaanse-vlieg-spanish-fly
condoom-anoniem.nl/wingman
condoom-anoniem.nl/veilig-vrijen/tips-eerste-keer-sex
First Previous Next Last
Redis performance
Redis keyspace misses: 8.07%
Redis keyspace hits: 91.9%
Web latency

DevOps


COSCALE
End-user experience
Backend performance
Infrastructure
Avg Page Load Time
2.14s
Avg backend latency
387.0 ms
Avg CPU load
3.992
%
Avg Page Views
0.11
reqps
Avg backend request rate
6.566
req/min
Free disk space
65.6 G
bytes
Top web pages
Page
Views [/sec]
Latency 50% [s]
Latency 99% [s]
Errors
Web latency
Free memory
7.512 G
bytes
Events
18
events

DevOps


COSCALE
Condoom Anoniem
Magento - Home - Devops
16 Oct 2015 00:00 - 16 Oct 2015 14:39
Today
Add widget
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Dashboards
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2.14s
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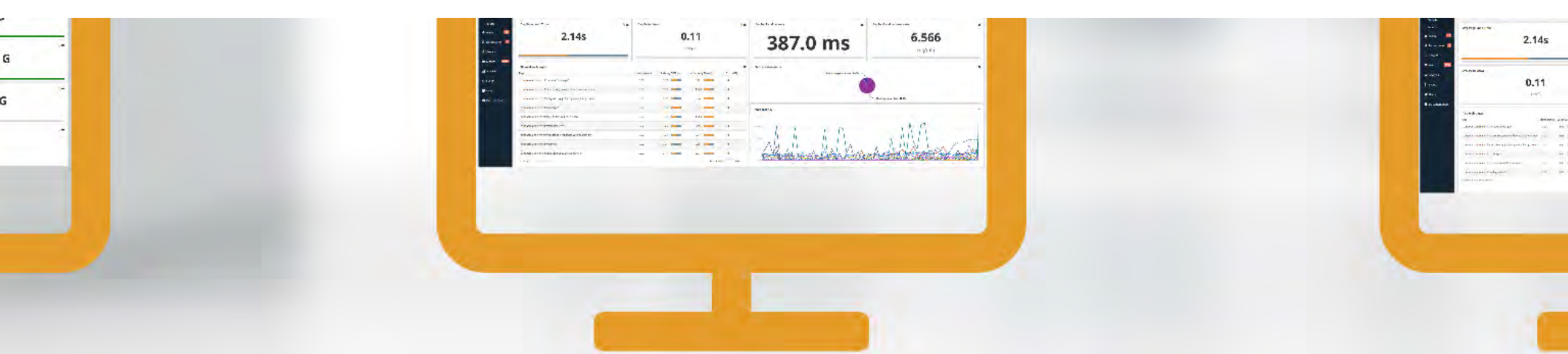
387.0 ms
Avg CPU load
3.992
%
Avg Page Views
0.11
req/s
Avg backend request rate
6.566
req/min
Free disk space
65.6 G
bytes
Top web pages
Page
Views (/sec)
Latency 50% (s)
Latency 90% (s)
Errors
condoom-anoniem.nl/checkout/onepage/* 0.02 3.73 8.49 0
condoom-anoniem.nl/nieuws/wingman-condooms-voor-iedereen 0.02 3.59 12.69 0
condoom-anoniem.nl/veilig-vrijen/pijn-bij-vrijen-wat-kun-je-doen 0.02 3.32 6.84 0
condoom-anoniem.nl/soa/herpes 0.02 3.31 5.03 0
condoom-anoniem.nl/soa/soa-test-zelf-thuis-doen 0.02 3.31 11.09 1
condoom-anoniem.nl/catalogsearch/* 0.02 3.25 6.45 0
Showing 1 to 9 of 18 entries
First Previous 1 Next Last
Web latency
Free memory
7.512 G
bytes
Events
18
events



COSCALE

SupportDesk

CoScale Performance & Business monitoring

COSCALE

★★★★★

Write the first review

31 Popularity Score

Follow this extension

Correlate business with performance metrics using the CoScale platform.

Compatible with: 1.9, 1.9.1, 1.9.2

Platform: Community

FREE

Install Now

Developer Info / Profile Email Support Extensions

Overview | Release Notes | Reviews | Q&A | Get Help

Please note that this extension is provided as is. It is recommended to always backup your installation prior to use.

CoScale Performance & Business monitoring

CoScale offers:

- Detailed performance insights and context-aware event annotations, i.e. related to Module updates, cache flushing, etc.
- Correlate performance with business metrics like # orders, average order value, revenue, etc.
- Full-stack performance monitoring, including databases, caching, web servers, etc.
- Smart analytics including anomaly detection for automatically detecting problems with your shop
- Connect with other 3rd-party software like Google Analytics, Pingdom, Mailchimp, Campaignmonitor and many more...

Creative Contributions by:

Ray Bogman

- Magento Evangelist
- Trainer
- Performance nerd
- Security geek
- SEO freak

Magento Certified SOLUTION SPECIALIST

@raybogman
@supportdesknu

https://www.linkedin.com/in/raybogman

SupportDesk
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- Upgrade
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Magento Joomla!

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